



Joe Driver

DSPX

Week 7

Deliveries: 1,254



Fantastic

Overall Tier



12th / 27

Ranking

Driving Safety

Events (Per 100 Deliveries)

Seatbelt Off	0.4
Sign/Signal Violations	0.2

Delivery Quality

Completion Rate	99.7%
Delivered, But Not Received	2/1254
Photo-On-Delivery Compliance	97.9%
Photo-On-Delivery Rejects	21/997
Human in Photo	9
In Hand	9
No Package Detected	2
Blurry	1
Contact Compliance	92%
Compliance Failures	4/55

Customer Feedback

Feedback Score (CDF)	83%
Tier	Poor
Alexa Thank-My-Driver	4
No Feedback	1,316

Negative Feedback

Not Great	7
Did Not Follow Instructions	3
Mishandled	2
Unprofessional	1
Wrong Address	1

Positive Feedback

Delivery was Great!	21
Delivered with Care	12
Respectful of Property	11
Friendly	10
Above & Beyond	9
Followed Instructions	8

Focus Area & Guidance

Customer Delivery Feedback - Always read the customer notes before executing a delivery! These notes will aid you in the delivery and help to ensure your success. When in doubt, call customer support or call/text the customer for guidance on how they want their package delivered. Lastly, if you ever interact with a customer directly, smiling and being courteous will generally help your CDF score.